



# SiteBuddy™ Smartphone App





# Streamlining processes

**With technology playing an ever more critical role in the waste industry, Reconomy Connect is committed to leading the way and pioneering change.**

On many construction sites and projects, time is regarded as the most precious resource available. When used efficiently it can streamline your working practices and maximise your overall operating costs.

As the UK's leading provider of outsourced waste management and recycling services, Reconomy Connect is continuing to develop new technologies to free up the time you spend managing your waste, enabling you to focus on other priorities.

SiteBuddy is Reconomy Connect's latest smartphone app to help alleviate the burden of administration from your waste management processes.

Available on iOS and Android operating systems, SiteBuddy is an online ordering platform that, at the touch of a button, allows you to:

- Exchange a loaded skip or roll-on, roll-off (RoRo) container
- Order additional quantities of your sited skips and RoRo containers
- Off-hire a skip or RoRo container that is no longer required.

# Unique benefits

Some of the many benefits of using SiteBuddy include:



## Swift online ordering

From logging in to SiteBuddy through to confirming your order, the whole process typically takes less than 60 seconds to complete. This offers you a significantly faster alternative to placing an order over the phone.



## Review upcoming orders

SiteBuddy allows you to review all scheduled exchanges, sitings or off-hires placed during the previous seven days. This is particularly beneficial if there are multiple SiteBuddy users operating on the same construction site, meaning you can ensure you're not doubling-up on orders.



## Order history

SiteBuddy will hold details of all fulfilled services placed through the app for seven days. After this time, they will remain available for you to view via the Reconomy Connect Portal, our online reporting platform.



## Credit limit

We appreciate how important it is that you don't overspend on your waste management services. SiteBuddy's built-in credit limit will help to keep you on budget. This feature is also useful if you are responsible for budgeting but need to delegate skip or RoRo container ordering to another member of your team.



## Out of hours

Orders can be placed on SiteBuddy up until midnight every day. If you are working on a project that operates outside of typical business hours, this can save you the hassle of having to remember to phone your order through the following morning.



## Customer support

Having a problem with a skip or RoRo container that you've ordered? Raise a service log through SiteBuddy and one of our experienced Account Coordinators will call you back in under an hour to discuss any issues you are experiencing (subject to office opening hours).

# Fast response

SiteBuddy draws upon Reconomy Connect's many years of waste management expertise.



Created specifically for housebuilding and commercial construction site personnel and procurement teams, SiteBuddy enables you to react immediately to any on-site waste management issues, as they develop.

If you identify a need for an urgent skip exchange, or require additional skips or RoRo containers, you can place an order there and then through the app, without having to phone in and speak with one of our customer service operatives.

If you have responsibility for multiple sites or projects, your bespoke SiteBuddy interface will allow you to pre-select whichever location requires servicing.

Any new orders or exchanges placed through SiteBuddy before 1pm will be serviced the next working day. Those placed after 1pm will be serviced within two working days. Off-hires will also be fulfilled within two working days.

# Portal connectivity

SiteBuddy offers full connectivity to the Reconomy Connect Portal, the waste industry's leading online reporting platform.

Details of all skips and RoRo containers sited, exchanged or off-hired through SiteBuddy are automatically uploaded to Reconomy Connect's waste management portal. Also on the portal, you will find details of tonnages, landfill diversion and spend-to-date for each of your sites and projects, providing you with a complete audit trail of your waste arisings.

Both SiteBuddy and the Reconomy Connect Portal are password protected, restricting access to waste management procurement and your waste data, giving you peace of mind. For added security, your portal password will automatically re-set itself after three months of no activity.



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## Get in touch

For further information and pricing please contact your Reconomy Connect account team. Alternatively you can enquire using the details below

For housebuilding, commercial construction and infrastructure sector enquiries:

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